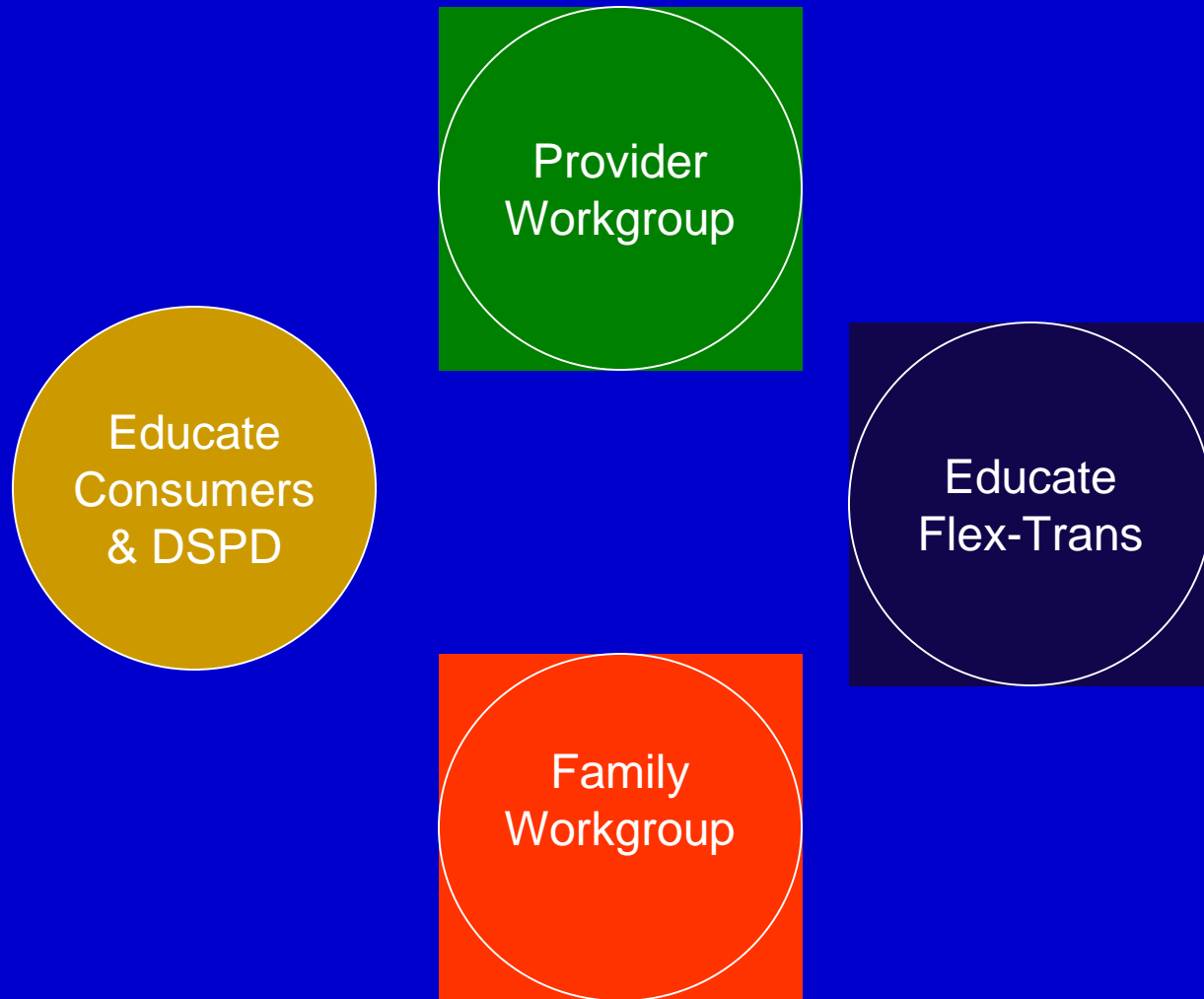

DSPD Quality Initiatives Committee

Transportation

Recommended Solutions

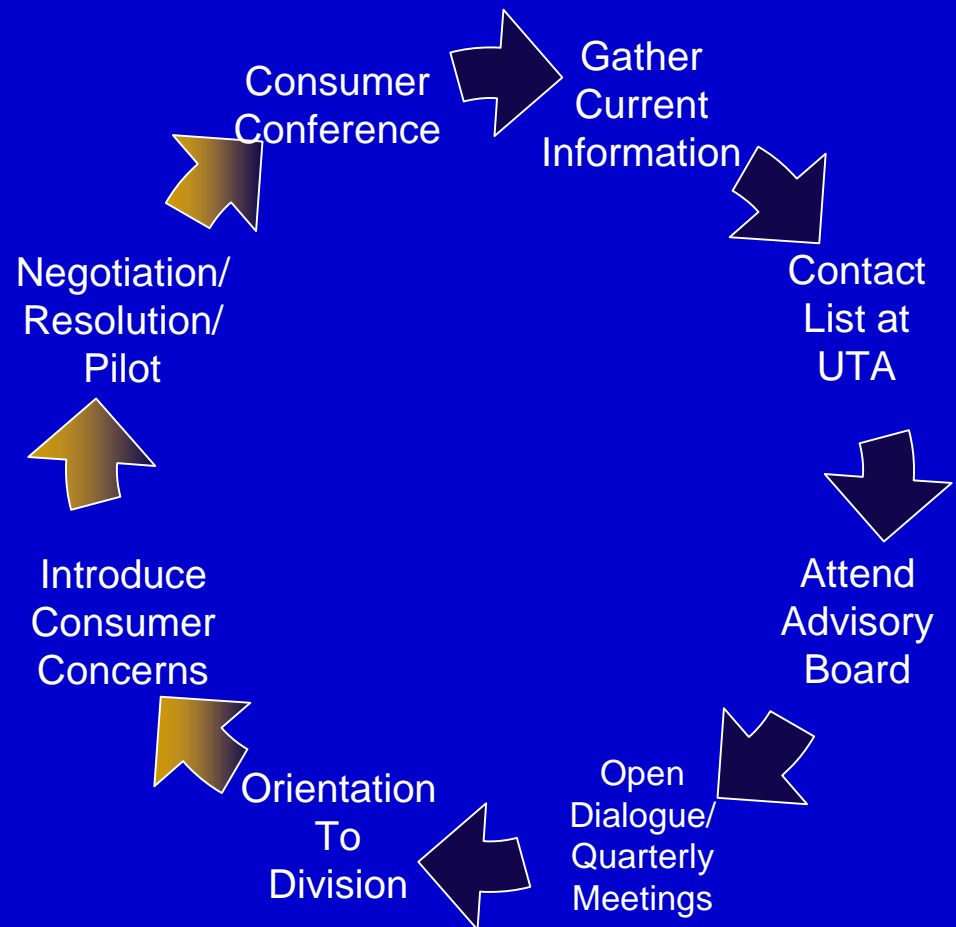
- Educate flex-trans on DSPD consumer issues and promote DSPD consumer needs via advisory board and partnerships
- Educate consumer, families, providers, support coordinators on the purpose and capabilities of flex-trans
- Sponsor and facilitate a provider workgroup for transportation reimbursement
- Sponsor and facilitate a family workgroup for transportation reimbursement

Recommended Solutions

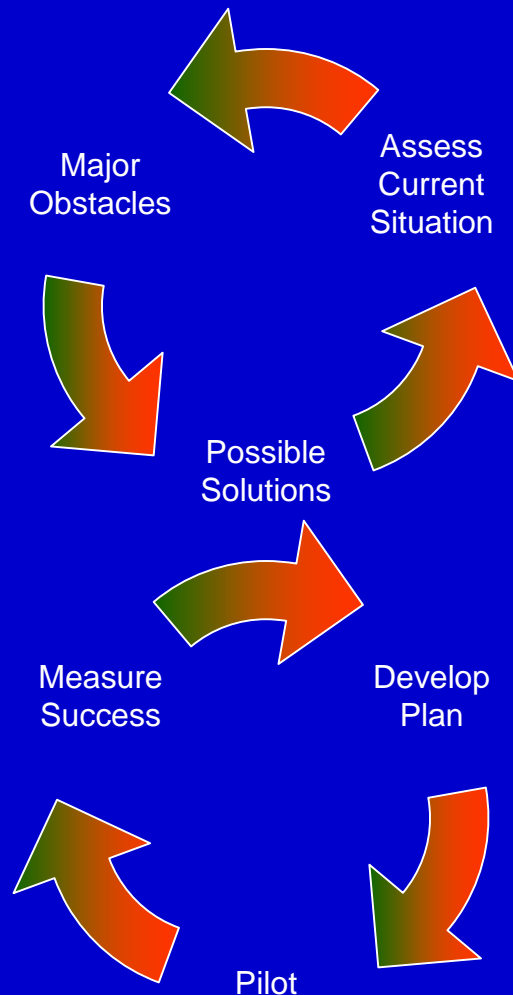


Educate Flex-trans & Consumers

- Gather previous contact data
- Create a contact list at UTA
- Attend advisory board meetings
- Open and continuous dialogue/quarterly meetings
- Orientation to Division
- Introduce consumer concerns
- Negotiation/Resolution/Pilot
- Participate yearly in consumer conference
 - Teach a session
 - Host a booth



Provider & Family Workgroups



- Identify participants
- Assess current situation
- Major Obstacles
- Possible Solutions
- Develop implementation plan for one solution
- Pilot
- Measure Success

Integrated Steps

